

## UP - COUNTRY AREA PICK-UP POINT LOCATIONS

LOCATION	AGENT LOCATION	PICK-UP MTAANI AGENT
<b>NAKURU</b>	<b>UCHUMI BUSINESS CENTER</b> PICK UP POINT	BAGS INN STALL G29,
<b>NYALI</b>	<b>BEHIND KENOL POLICE STATION NEXT TO DREAMLINE OFFICES</b> PICK UP POINT	SMART IT CYBER CAFE
<b>MOMBASA</b>	<b>HILLTOP PLAZA</b> PICK UP POINT	Rebbmagg Ltd, 1st Flr,Shop M21 Behind Naivas Mwembe Tayari
<b>MTWAPA</b>	<b>OPP FAMILY BANK MTWAPA</b> PICK UP POINT	Green painted SGR booking office
<b>KISUMU</b>	<b>MEGA CITY MALL ALONG NAIROBI RD</b> PICK UP POINT	Cossim Ltd, Ground Floor(Next to Lift)
<b>THIKA</b>	<b>THIKA ARCADE OPP THIKA POLICE STATION</b> PICK UP POINT	Cossim Ltd, 1st Flr
<b>BAMBURI</b>	<b>NAIVAS BAMBURI MTAMBONI</b> PICK UP POINT	HouseHold Shop opp Fayaz Bakery
<b>ELDORET</b>	<b>Zion Mall</b> PICK UP POINT	Valimall opp Empire Events

# SEND MTAANI POLICIES

## 1. PACKAGING GUIDELINES

Kindly all packages dropped should ne sealed and properly labelled .We reserve the right to refuse delivery if Package **DOES NOT** satisfy Our labeling Guidelines

**All packages dropped should have our labels on.**( Download our label for free onnour App print and seal with packages )

## 2. DELIVERY SCHEDULES

Same day delivery only applies for packages sent from **CBD AGENTS** Orders are to be dropped before **1:00 PM**.

Orders dropped at CBD locations past! **1:00 PM** , will be delivered next day

All orders sent from **AGENTS** out of CBD are delivered next day.

Orders must be dropped before **1:30 PM**

Orders dropped at agents locations located out of CBD after **1:30 PM** will likely be delivered within **48 hrs** .

Out of Nairobi Orders are dispatched same day in the evening.

Client will receive an sms m=notification informing them when the goods are in transit.

## 3. DELIVERY RATES

### RATES WITHIN NAIROBI

Pickup point to pickup point	<b>Ksh . 180</b>
Pickup point to CBD & reverse	<b>Ksh . 100</b>

### RATES OUTSIDE NAIROBI

Nakuru, Nyeri , Thika, Machakos	<b>Ksh. 200</b>
Other Towns	<b>Ksh . 250</b>

## 4. PACKAGES DELIVERED

Kindly note we **DO NOT** deliver large and bulky packages. Packages usually less than **5kg**.

### NOTE :

Packages dropped/sent at any of our agents should be fed to our pickup mtaani App. This will enable us to **TRACE** your package and help you maintain your delivery records with us .

Don't wanna feed the details on the app; Drop your package to Philadelphia House next to Afya Center , 3rd , Wing B , Okiya & Robert Logistics.

# SAME DAY DELIVERY SCHEDULES

## DELIVERY/DEPARTURE TIME

**1 : 00 PM**

## PACKAGE ARRIVAL TIME AT DROP-OFF POINT FOR SAME DAY DELIVERY

PACKAGES RECEIVED AFTER THIS TIME WILL BE DELIVERED NEXT DAY FROM 1 :30 PM

## OUR MAIN DROPPING POINT IS LOCATED AT

PHILADELPHIA HOUSE (NEXT TO AFYA CENTRE),  
3RD FLOOR WING B.

OFFICE NAME: OKIYA & ROBERT LOGISTICS.

**MONDAY TO SATURDAY:**

**8:30 AM - 6:00 PM**

## NOTE

1. AGENTS DO **NOT** HANDLE ANY PAYMENT, SO ENSURE YOU HAVE BEEN PAID BY THE BUYER BEFORE SENDING YOUR PACKAGE.
2. PACKAGES ARE TO WEIGH **NOT** MORE THAN 5KGS:



pickupmtaani



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