

NAIROBI METROPOLITAN AREA PICK-UP POINT LOCATIONS

LOCATION	AGENT LOCATION	PICK-UP MTAANI AGENT SERVICE	WORKING HOURS
CBD	PHILADELPHIA HOUSE, NEXT TO AFYA CENTRE 3RD FLOOR WING B	OKIYA & ROBERT LOGISTICS <div>DROP-OFF POINT PICK UP POINT</div>	MONDAY-FRIDAY 8:30 AM- 5:30 PM SATURDAY 8:30 AM- 4:00 PM
	MOI AVENUE	SHELVES AND LOCOKERS, FORMER EBRAHIMS. 1ST FLOOR SHOP F1. <div>DROP-OFF POINT PICK UP POINT</div>	MONDAY-FRIDAY 8:30 AM-7:00 PM
		IMENTI HOUSE,KASARANI ENTRANCE, TOM MBOYA.NEXT TO JUICE SHOP, SHOP G6 <div>PICK UP POINT</div>	MONDAY-FRIDAY 8:30 AM-7:00 PM
SOUTH B	SOUTH B SHOPPING CENTRE	ELLY'S DRY CLEANERS: <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	SOUTH B SANASANA	DELIGHT BEAUTY SHOP, SANASANA NEXT. <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
SOUTH C	SOUTH SHOPPING CENTRE, NEXT TO WHITE ROSE DRY CLEANERS	SOUTH C CYBER: <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	SOUTH C MUHOHO AVENUE, DIRECTLY OPPOSITE RUBY FATS	EPHYPOL CONNECTIONS <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
IMARA DAIMA	IMARA DAIMA ESTATE JUNCTION	CLOTHING SHOP NEXT TO SOKO SMART MILK ATM <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KITENGELA	KITENGELA KOBIL PETROL STATION JUPITER HOUSE OPPOSITE KOBIL PETROL STATION.	SUDS & DUDS DRY CLEANERS /MACLIZ DRY CLEANERS <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
LANGATA	LANGATA OILIBYA PETROL STATION	TREND M SALON <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	TMALL	MECARE, TAZAMA. <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	MADARAKA SHOPPING CENTRE	CANDITEC CYBER ON KAAGO HOLDING BUILDING. <div>PICK UP POINT DROP-OFF POINT</div>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.

KAREN	KAREN SHOPPING CENTRE TANA HOUSE BASEMENT	RAY KIKI STYLES : ELECTRICAL SHOP NEXT TO AL AZIZ ELECTRIC PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KILIMANI	YAYA CENTRE	HOME CARE LTD PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
LAVINGTON	LAVINGTON WESTFIELD MALL, SHOP B62	HALFPRICED BOOKS. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KILELESHWA	KILELESHWA KANDARA ROAD	TUNIC KITCHEN & MOVIE SHOP PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
PANGANI	PANGANI SHOPPING CENTRE	NEIGHBOURHOOD FRESHMART, NEXT TO PETRO STATION PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
NGARA	PARK ROAD	SHAYONA TRADING, PARK ROAD OPPOSITE SHELL PETROL STATION. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
THIKA ROAD	ROASTERS	KUCHOMA KUKU/BIG POINT GRILL. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	JUJA STAGE/JKUAT	JIMNGASH PHONES & ACCESSORIES, JUJA STAGE PICK-UP PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KAHAWA SUKARI	BLEU TOPAZ, BARINGO ROAD PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	GUMBA ESTATE	HAIR CUT EXPRESS & SPA, GUMBA STAGE PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KAHAWA WENDANI	LA COLLECTION :2ND JUNCTION TO YOUR LEFT FROM MAGUNAS ON ROUGH ROAD SIDE PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	RUIRU TOWN	THE CHANGES OPPOSITE BUSH GATE TOWERS. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.

THIKA ROAD	ZIMMERMAN, BEHIND POWERSTAR SUPER MARKET	EXPRESS SERVICES PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	TRM DRIVE	SISTERS LAUNDRY. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KAHAWA WEST	CALFIX PHONE REPAIR, OPPOSITE SENDEYO HOUSE PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KASARANI	JANPHARM PHARMACEUTICALS LTD, ICIPERD OPPOSITE KASARANI POLICE STATION. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
UMOJA	UMOJA MARKET	EXIONI DRY CLEANERS. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	UMOJA KWA CHIEF	ERICO STUDIO. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
BURUBURU	BURUBURU-CO-OPERATIVE BANK	HOPE SALON. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	NAIVAS AREA - THE POINT MALL	FRIENDS KENNEL- SHOP C04 NEXT TO NCBA BANK PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
EMBAKASI/ NYAYO ESTATE	EMBAKASI/BARAKA ESTATE /NYAYO GATE D & A	THE LINK CYBER AT TOTAL PETROL STATION PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	FEDHA ESTATE- STAGE	VERIAN BOUTIQUE PICK UP POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	DONHOLM OPPOSITE PEFA CHURCH,KISUMU NDOGO STAGE	SIRKAL MATIYO CYBER CAFÉ PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	NYAYO ESTATE COURT 328 SHOPPINGCENTRE	AURA BOOKSHOP/BABY SHOP PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
UTAWALA	SHOOTERS STAGE FLAME GRILL BUILDING UPSTAIRS	PLANET MOVIES AT SHOOTERS STAGE. FLAME GRILL BUILDING,UPSTAIRS. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.

NGONG TOWN	NGONG STAGE @ ILADE OIL	THE YARD MOVIE SHOP, NEXT TO ILADE OIL PETROL STATION. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
SYOKIMAU/ MLOLONGO	GATEWAY MALL	AQUAVET SERVICES, GROUND FLOOR OPPOSITE BATA PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	LUQMAN PETROL STATION ACROSS THE ROAD AT KATANI ROAD JUNCTION	ECO BELLA TYRES - FIRST FLOOR PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KATANI ROAD, RIM HOUSE STAGE	MAIRENN PHARMACY PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KIAMBU ROAD	THINDIGUA/QUICK MART	AFRICAN BOOKHUB BOOKSHOP, NEXT TO QUICKMART KIAMBU RD. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
RONGAI/ KISERIAN	TUSKYS STAGE DIRECTLY OPPOSITE CLEAN SHELF	XTREME MEDIA PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	BEHIND,QUICKMART /TUMAINI	XTREME MEDIA PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
	KISERIAN,BELOW TRAP CITY LOUNGE	XTREME MEDIA PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
EASTLEIGH	MADINA MALL	BUSHRA CYBER,1ST FLOOR. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
WANYEE ROAD	WANYEE ROAD	GREAT BY CHOICE ENTERPRISE AT SUNNA ESTATE STAGE. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KAWANGWARE	46 MWISHO,END OF GITANGA ROAD	POSHO MILL PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
JERICHO	JERICHO MARKET	STALL 326 OPPOSITE STALL 347 PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
KOMAROCK /KAYOLE	K-MALL AREA AT CAR WASH STAGE.	ENDLESS FANCY WEAR (SHOP WITH BAGS AND SHOES OUTSIDE). PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
NGUMO/HIGHRISE	KENYATTA MARKET	DIGILAB CYBER OPPOSITE POLICE STATION. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
JAMUHURI ESTATE	JAMHURI ESTATE	PLANET MOVIES NEXT TO BUYRITE SUPERMARKET. PICK UP POINT DROP-OFF POINT	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.

WAIYAKI WAY	RUAKA	RUAKA ARCADE OPPOSITE CLEANSHELF	DEE CLOSET, RUAKA ARCADE OPPOSITE CLEANSHELF SUPERMARKET. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		WESTLANDS-MASAI MARKET /BUSINESS CENTRE- OPPOSITE KENRAIL TOWERS	SHOP N.O 10, FITS ON TIME. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		LORESHO SHOPPING CENTRE	BOUTIQI DISNEY CLOTHIER, OPPOSITE JD SUPERMARKET. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		KANGEMI	INFOSPACE CYBER, KANGEMI FLYOVER NEXT TO ROCKY. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		KINOO STAGE	AIGLE PHARMACY OPP JACMIL SUPERMARKET. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		UTHIRU SHOPPING CENTRE	CYBER CAFÉ NEXT TO KABIRIA ECOMATT, <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.
		KIKUYU STAGE	CLEAR TOUCH SALON & SPA CLOSE TO PCEA CHURCH KIKUYU. <small>PICK UP POINT DROP-OFF POINT</small>	MONDAY-SUNDAY 8:00 A.M. - 7:00 P.M.

SEND MTAANI POLICIES

1. PACKAGING GUIDELINES

Kindly all packages dropped should ne sealed and properly labelled .We reserve the right to refuse delivery if Package **DOES NOT** satisfy Our labeling Guidelines

All packages dropped should have our labels on.(Download our label for free onnour App print and seal with packages)

2. DELIVERY SCHEDULES

Same day delivery only applies for packages sent from **CBD AGENTS** Orders are to be dropped before **1:00 PM**.
 Orders dropped at CBD locations past! **1:00 PM** , will be delivered next day
 All orders sent from **AGENTS** out of CBD are delivered next day.
 Orders must be dropped before **1:30 PM**
 Orders dropped at agents locations located out of CBD after **1:30 PM** will likely be delivered within **48 hrs** .
 Out of Nairobi Orders are dispatched same day in the evening.

Client will receive an sms m=notification informing them when the goods are in transit.

3. DELIVERY RATES

RATES WITHIN NAIROBI

Pickup point to pickup point	Ksh . 180
Pickup point to CBD & reverse	Ksh . 100

RATES OUTSIDE NAIROBI

Nakuru, Nyeri , Thika, Machakos	Ksh. 200
Other Towns	Ksh . 250

4. PACKAGES DELIVERED

Kindly note we DO NOT deliver large and bulky packages. Packages usually less than 5kg.

NOTE :

Packages dropped/sent at any of our agents should be fed to our pickup mtaani App. This will enable us to TRACE your package and help you maintain your delivery records with us .

Don't wanna feed the details on the app; Drop your package to Philadelphia House next to Afya Center , 3rd , Wing B , Okiya & Robert Logistics.

SAME DAY DELIVERY SCHEDULES FOR THE CORONA PERIOD

DELIVERY/DEPARTURE TIME	PACKAGE ARRIVAL TIME AT DROP-OFF POINT FOR SAME DAY DELIVERY
1 : 00 PM	PACKAGES RECEIVED AFTER THIS TIME WILL BE DELIVERED NEXT DAY FROM 1 :30 PM

OUR MAIN DROPPING POINT IS LOCATED AT

PHILADELPHIA HOUSE (NEXT TO AFYA CENTRE),
3RD FLOOR WING B.

OFFICE NAME: OKIYA & ROBERT LOGISTICS.

MONDAY TO FRIDAY:
8:30 AM – 5:30 PM

NOTE

- 1. AGENTS DO NOT HANDLE ANY PAYMENT, SO ENSURE YOU HAVE BEEN PAID BY THE BUYER BEFORE SENDING YOUR PACKAGE.
- 2. PACKAGES ARE TO WEIGH NOT MORE THAN 5KGS:



pickupmtaani



pmtaani



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